# Dost Muhafiz Women Health

# **Specified Healthcare & Insurance Products**

## **WEBDOC**

HEALTH + MATERNITY PLAN				
Premium	Rs. 2,000			
Tenure	Annual			
Hospitalization – Maximum I Limit	Rs. 100,000			
Room and board General ward	up to Rs. 5,000			
Maternity	Rs. 30,000			
Covid	Rs. 10,000			
Accidental Emergencies	Rs. 120,000			
Per month limit for Accidental emergencies	Rs. 10,000			
Per Confinement	Up to the Limit			
Nursing Charges	Not Covered			
Food Charges	Not Covered			
Co-payment (in case of Treatment at a Non-Panel Hospital	100% re-imbursement			
	FAMILY			

Unlimited Doctors Services over the phone, Voice and Video for <b>FAMILY</b>		
Ambulance Maximum	Rs. 1000	
MRI, CT scan, Endoscopy, Angiography, Thallium Scan	Covered	
	(during hospitalization only)	
Age Limit	18-65 years	
Age Limit for Maternity	18-45 years	
Pre-Existing Conditions (PEC) Except Maternity	Not Covered	

#### Claim - EXCLUSIONS

Payment of claims is subject to exclusions, as outlined below. Health Insurance Cover shall not cover

- Any preexisting conditions
- Congenial disease is not covered
- HIV/Aids related disease are not covered
- Intentional and due to quarrel injuries are not covered
- OPD of all sorts Any admission less than 24 hours and no overnight stay is considered as
  OPD, and day care will not be covered
- · Gyne related diseases are not covered
- Surgical procedures e. cosmetic surgeries, joint replacement, dental procedures are not covered
- Regular medications such as Insulin
- Any Special Investigations which are not due to the admission or being
- War, strikes, riots, civil commotion and any natural or manmade perils (including chemical, nuclear, biological, and radiological) that results in the declaration of a state of emergency on a local or national level

#### TERMS AND CONDITIONS

- Claim will be calculated according to normal charges of the hospital around claimant's city
- Maximum limit of Surgeon Fee is Rs. 10,000/- in case of surgical procedures and other charges e. anesthesia, operation room charges will be calculated at standard rates
- In case disease related to fever claimant must provide PCR/Corona report
- Nursing charges are not payable
- Medicines on discharges are not covered
- · Food charges are excluded
- Working ladies and working at home ladies cannot claim for income loss compensation
- 7 Days waiting period applied

#### NOTICE OF CLAIMS

The Company shall be notified of the occurrence of Insured Claim as soon as possible, but not later than 15 (Fifteen days) from the date of discharge from hospital, which it shall be treated as time barred and the Company shall not be bound to pay the Claim.

### For each Claim reported, the Company shall obtain:

#### From the Claimant:

- 1. Admission Slip of Hospital
- 2. Discharge Slip of Hospital
- 3. Doctor Prescription/Note for admission or Medical History
- 4. Medical Reports, if any
- 5. Any Bills to be
- 6. CNIC Both Sides
- 7. In case of income loss compensation customer must submit proof of income loss e salary slip etc.

If there is a dispute, suspected fraudulent activity on the claim or a unique situation which requires further clarification, the payment period can be extended but shall not exceed fifteen (15) working days, or as long as the dispute takes to resolve in the legal system.